

Quality Performance Results

2019 Quality Performance Results:

ACO #	Measure Name	Rate	ACO Mean
ACO-1	CAHPS: Getting Timely Care, Appointments, and Information	86.60	85.86
ACO-2	CAHPS: How Well Your Providers Communicate	93.54	94.11
ACO-3	CAHPS: Patients' Rating of Provider	91.99	92.69
ACO-4	CAHPS: Access to Specialist	82.53	81.54
ACO-5	CAHPS: Health Promotion and Education	62.72	60.44
ACO-6	CAHPS: Shared Decision Making	65.64	62.78
ACO-7	CAHPS: Health Status/Functional Status	76.30	73.79
ACO-34	CAHPS: Stewardship of Patient Resources	24.71	26.17
ACO-45	CAHPS: Courteous and Helpful Office Staff	94.92	92.84
ACO-46	CAHPS: Care Coordination	85.79	86.89
ACO-8	Risk Standardized, All Condition Readmission	15.04	14.86
ACO-38	All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions	58.64	58.15
ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ* Prevention Quality Indicator (PQI #91)	1.71	1.87
ACO-13	Falls: Screening for Future Fall Risk	96.83	84.04
ACO-14	Preventive Care and Screening: Influenza Immunization	77.08	74.77
ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	100.00	78.04
ACO-18	Preventive Care and Screening: Screening for Depression and Follow-up Plan	71.73	70.40
ACO-19	Colorectal Cancer Screening	75.39	70.76
ACO-20	Breast Cancer Screening	75.54	73.84
ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	85.85	82.17
ACO-27	Diabetes: Hemoglobin A1c Poor Control (>9%)	10.57	13.88
ACO-28	Controlling High Blood Pressure	75.20	75.04

Please note, the ACO-40 Depression Remission at 12 months quality measure is not included in public reporting due to low sample size.

For Previous Years' Financial and Quality Performance Results, please visit data.cms.gov.